

Supporters Board Meeting Minutes – 3rd November 2018 – 12:30pm

Chairman's Notes:

Prior to the excellent home win against Forest Green Rovers on 3rd November the latest Supporters Board meeting took place.

We recently created two opportunities for additional fans to join us which have now been filled by James Lawton & Dan Rawson giving us an even broader range of fans within the group. James and Dan effectively are replacing Peter Doyle who following his Trust election now sits on the main club board. In interviewing James and Dan it was felt that both would add significant value and as such we increased the membership by one for this purpose.

As you will notice through reading our minutes, we have discussed a wide range of subjects with senior club officials such as ticketing, catering, stadium location, EFL Trophy and iFollow since our first official meeting in February 2018. It is pleasing to note that on several occasions already our views have been used by the club when making key decisions to enhance the matchday experience and beyond.

We look forward to continuing to help shape the future of our great club where possible for the benefit of all Lincoln City fans both now and moving forward.

UTI

Tony Smith – Supporters Board Chairman

Attendees

Jackie Atkins, Andrew Helgesen, Gary Hutchinson, Paul Pyrah, Tony Smith, John Wilson, Jonathan Battersby, Nick Procter, Sam Kendall, Liam Scully, Roger Bates, Dan Rawson, James Lawton

Apologies

Julian Burley

Safeguarding

- N/A

Health and Safety

- N/A

Equality and Diversity

- N/A

Carlisle Match Day – Experience

- Fan Zone – Discount for STH's & MyImps members was proving to be difficult which created long queues. Liam Scully confirmed that a new tariff with 'round numbers' will be proposed. The club also plan to trade in current tills for new ones to make things easier for the catering staff.
- The club do generally have less staff on a Tuesday night due to it being difficult to attract people to work evenings.
- It was also raised that 6,000 home fans arrived after 7:15pm which would mean in order for everyone to be seated before the game a fan would have to enter the turnstiles every 6 seconds which inevitably will not happen. Consideration to be had as to how we can collectively encourage fans to enter the stadium earlier ahead of kick off.
- Pre-match entertainment was raised as an option of ensuring supporters get to the stadium in good time as well as social media posts urging supporters.

- Scanner issues were also raised and noted for review.

Sugar Tax

- See above re: pricing tariff

Tifo Display

- Displays are scheduled for Northampton and Mansfield fixtures.
- Clean up operation is required to ensure no litter is left behind which was an issue last year for the Grimsby match.
- The material used will be environmentally friendly.

Catering

- Card issues in the catering points. LS to investigate
- Queries raised as to the standard of the product offering as well as overall range
- Club is now receiving less complaints about the food and data suggests more people are purchasing than before, however there is agreement as to the overall standards still needing significant improvement
- Club are conducting spot tests

HT Entertainment

- Club will work with a focus group to ensure something can be done for HT.

Netting Behind Goals

- Question was asked to see if the club can extend the nets behind the goals in the pre match warm ups.
- This area has been risk assessed by the club previously and it will be looked into again.

Female Hygiene Scheme

- This will be considered going forward but this hasn't been brought to the clubs attention yet.

AOB

- Questions were raised regarding the possibility of a new stadium but the decision is yet to be made on whether move away or stay at Sincil Bank. Statements made in the press by Clive Nates and Roger Bates remain the most up to date information.
- Lighting around the ground was brought up around midweek matches.

DONM

- 22nd December at 12:30pm – Newport County

Meeting adjourned – 1:45pm